DELPRETE
HOME IMPROVEMENTS
201 West Grove Street
Middleboro, MA 02346
781-293-1417
781-371-3020
WWW.DELPRETEHI.COM

DelPrete Home Improvements Workmanship Warranty

I. Introduction

This Workmanship Warranty is granted by DelPrete Home Improvements, Inc. (DelPrete) to its clients. This warranty is designed to guarantee the quality of our work and to provide peace of mind to our clients, ensuring that we stand by the quality and durability of the services provided by us.

II. Coverage Period

The warranty will extend for the lifetime of the installed product as dictated by the manufacturer or no more than 50 years, whichever comes first, as long as the homeowner listed on the contract still owns the home. This warranty is not transferable.

III. Terms & Conditions

The warranty coverage will commence only after the Final Certificate of Completion (COC) and any other project close-out documents have been signed, and the job is completely paid in full. Should the COC not be signed or the job not paid in full, this workmanship warranty will be null and void.

IV. Coverage Details

This Warranty covers defects in workmanship and job-site installation errors. Defects are strictly defined as issues that stem from the craftsmanship during the construction process rather than from the materials themselves.

V. Exclusions

The following projects/causes/reasons are not covered under this warranty:

- Repair work of any kind performed by DelPrete
- Normal wear and tear and aging of items
- Cracking, splitting, curling or buckling of natural Pine or Cedar shingles or clapboard
- Damage caused by negligence, intentional misuse or failure to properly maintain the work
- Damage caused by conditions beyond our control, such as, but not limited to; acts of God, (fire, floods, lightning, storms, ground settling, trees falling on the home, etc.) war, civil unrest or government regulation.
- Damage caused by unauthorized repairs, alterations or modifications performed by anyone other than DelPrete
- Damage caused by the initial error that resulted in additional consequential damage(s)

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VI. Claim Process

Claims under this warranty must include a detailed description of the issue along with photos and must be reported in writing within 3 days of noticing the issue. All warranty claims should be submitted directly to gm@DelPretehi.com or call 781-293-1417. Failure to give timely notice as set out in this clause will automatically void this warranty.

VII. Owner's Responsibilities

The owner is responsible for providing regular maintenance and overall care to the structure. Any repairs or changes that need to be made during the warranty period must go through the Contractor; other professional services or self-performed work may void this warranty.

VIII. Governing Law

The governing laws for this Warranty fall under the state of Massachusetts.

IX. Resolution

- In the event that a problem with the work should arise, DelPrete will have reasonable time to remedy the problem, not to exceed 2 weeks.
- Replacement products, if required, will be new and of the same type, quality, and function as the originals, unless otherwise mutually agreed upon.

X. Dispute Resolution

Any disputes between DelPrete and any client will try to be resolved amicably. Everyone involved should try to reach a negotiated solution. If disputes can't be resolved, they may be put through formal dispute resolution processes, such as:

1. Mediation
2. Arbitration
3. Legal Action

XI. Conclusion

This Workmanship Warranty embodies our steadfast commitment to delivering excellence and ensuring client satisfaction. With clear coverage terms, a streamlined claims process, and delineated responsibilities, we prioritize transparency and accountability. By upholding industry standards and fostering open communication, we aim to swiftly address any issues